

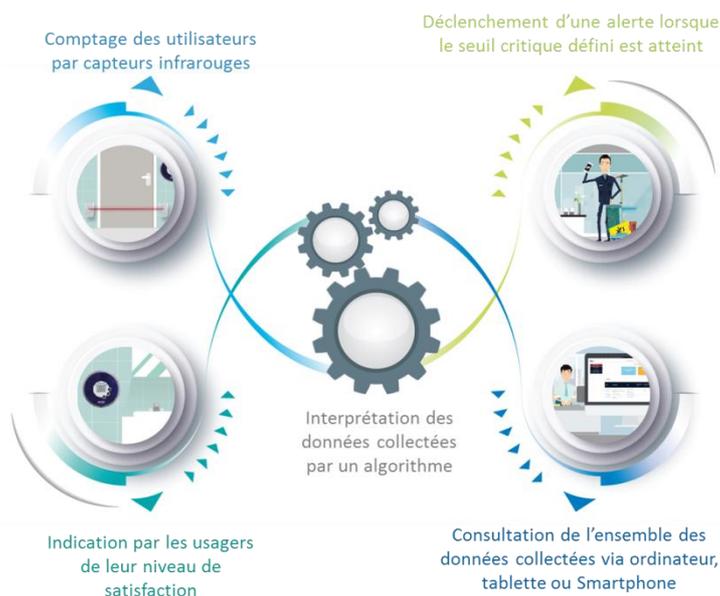
Onet revolutionizes its cleaning services using connected objects

Onet, the French leader in cleaning services, is launching its "Connected Sanitary Facilities" solution, an innovation to optimize the maintenance of sanitary facilities thanks to a connected box that promotes the feedback of information between users and service agents.



An innovative solution based on real use

In order to develop this new service based on the real use of sensitive sites, the Group used the talents of its subsidiary AntaliOS, a start-up specialised in connected objects. The algorithm developed combines several indicators such as how often the sanitary facilities are used and the satisfaction of its users. This data is then relayed to the cloud, which the service agent then consults directly from his mobile terminal. Depending on predefined thresholds, the system then sends an alert to the agent who will intervene to organize his intervention in real time.



Users are counted via infra-red sensors
Satisfaction levels are indicated by users

An alert is triggered when the defined threshold is reached
Collected data is consulted via computer, tablet or smartphone



This instantaneous relationship between users and service agents represents a significant change in the process towards greater efficiency while making a significant contribution to improving user satisfaction.

Our "Connected Sanitary Facilities" solution enables us to optimize the services already proposed by our teams. This innovation has a double advantage: it places the user at the heart of the system, while allowing our agents to become more efficient. It is a new way of understanding cleanliness as the service continuously adapts to the real use of the premises ", says Vincent Conte, Onet's Sales Director.

As a reminder, in November 2016, Antalios won the Med'Innovant award for "Contactless Technologies (excluding payment) and professional connected objects" for its anti-terrorism patented invention for measuring dustbin levels.

Towards more traceability in our services

As key player in the services industry on external sites, Onet is developing a global innovation strategy aimed at increasing the efficiency and traceability of our services. This strong commitment is reflected in the development of our reporting tools, interactions and customer satisfaction.

One of our key examples is Onet Blue Quality, a service monitoring application developed by Onet that enables us to collect statistics on customer satisfaction, generate reports on our activities and ensure a better traceability of our actions.

Similarly, GreenFlow, the mobile application for company waste management, generates real-time reports to improve the performance of the waste business for Onet's customers.

These three solutions will be presented - and demonstrated - by Onet experts at booth F48, Pavilion 3, at the Europropre Multiservices Exhibition on 28th, 29th and 30th March 2017, at the Porte de Versailles



About ONET

Onet is a key international player in the engineering and services industries whose diversified range of services is ensured thanks to the expertise of its 66,000 employees specialised in the following fields: Onet Cleaning and Services, Onet Logistics, Onet Airport Services, Onet Technologies, Onet Security, Onet Reception & Axxis Resources (Interim, recruitment and training)

Global business volume in 2016: 1.7 billion euros.
Over 350 branches in France and in 7 other countries abroad.

More information on: <https://fr.groupeonet.com/>